



PERSATUAN BROKER-BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION

3 CPD HOURS
2 SEATS PER MEMBER
Physical

Contractor's All Risks (CAR) Policy

An Overview of CAR Policy

17th July 2025
Thursday

9:30AM - 12:30PM
MITBA Secretariat Office, PJ,
Unit 303, Block A,
Pusat Dagangan Phileo Damansara 2

Synopsis

This talk will cover case management on Contractor's All Risks (CAR) policy, with a focus on clauses that are prevailing in the CAR policy, and an examination of relevant case studies as examples. We hope this will enhance participant's understanding of CAR policy and ability to advise their clients based on the case studies shared.

Key Takeaway

- To share samples of prevailing special conditions & warranties in CAR policy;
- To highlight the importance of the clients' compliance with policy's special conditions & warranties;
- To share case studies where the clients are unaware of the presence of these special conditions & warranties and the associated complications resulting from such breach.

Target Audience

Claims Personnel, Marketing Personnel.

ABOUT
CRAWFORD &
COMPANY
ADJUSTERS
(MALAYSIA)
SDN. BHD.



Michael Chen
SPEAKER

A subsidiary of Crawford & Company, the world's largest publicly listed independent provider of global claims management and outsourced solutions, we offer a comprehensive range of services to meet diverse client needs. Our operations are organized across several global service lines. The Loss Adjusting division specializes in property and casualty (P&C) adjusting and provides solutions for large and complex claims. Through our Third Party Administration (TPA) services, we deliver efficient claims administration and management solutions. Additionally, our Platforms segment includes managed repair services through Contractor Connection, catastrophe response, temporary staffing, and on-demand services provided by WeGoLook. Together, these service lines enable us to offer end-to-end claims management solutions that are responsive, innovative, and tailored to the evolving needs of our clients worldwide.

ABOUT THE SPEAKER

Michael Chen, Director of Engineering & Construction Risks at Crawford Malaysia, is a passionate Materials & Manufacturing Engineer who started off his career developing building materials for the construction industry for three years. Michael joined the insurance loss adjusting industry in 2009, where he found his true calling of combining his interest in engineering with the desire to help restore and enhance lives, businesses and communities at Crawford. Michael has a comprehensive background in handling many large and complex losses in construction, manufacturing, oil & gas, energy and transportation sectors, and dealing with cases involving explosion and fire to petroleum refining plants, chemical plants, collision of trains, failure of transformers, collapse of buildings and structures, etc. He also has extensive experiences dealing with natural catastrophe losses, with his most recent assignments being losses caused by Typhoon Mawar in the island of Guam, U.S.A.



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Closing Date

14th July 2025, Monday, 12:00pm