



PERSATUAN BROKER - BROKER INSURANS DAN TAKAFUL MALAYSIA
MALAYSIAN INSURANCE AND TAKAFUL BROKERS ASSOCIATION

Ngopi Ngopi

A Casual Dialogue Session

A platform for learning, sharing and meaningful conversations
over coffee with industry partners.



1 OCTOBER 2026 | THURSDAY
8.30AM - 12.30PM



MITBA SECRETARIAT OFFICE,
UNIT 303 BLOCK A, PHILEO DAMANSARA 2, PETALING JAYA.

UNDERSTANDING CAB & ADDRESSING RECONCILIATION CHALLENGES

Appreciate the role of CAB, Address the reality of reconciliation.

PROGRAMME

SESSION 1: NGOPI - NGOPI WITH CAB (2 HOURS)

Understanding CAB: Its Role, Relevance & What Brokers Need to Know

8.30AM - 9.00AM

Arrival & Registration

9.00AM - 9.10AM

Welcome Address

by Prof. Dato' Shazme Sulaiman, CEO, MITBA

9.10AM - 9.30AM

CAB 101- Why CAB Exists

Role of CAB in the insurance ecosystem

9.30AM - 10.00AM

CAB Through the Eyes of a Broker

Processes, responsibilities & key requirements
that impact brokers

10.00AM - 10.25AM

What CAB Sees- Common Issues & Lesson for Brokers

Key observations, pitfalls & practical tips

10.25AM - 11.00AM

Ngopi with CAB- Open Dialogue

Q&A and sharing of real-world situations

11.00AM - 11.10AM

COFFEE BREAK



SESSION 2: CLOSED-DOOR BROKER DIALOGUE (1 HOUR 20 MINS)

Reconciliation Requirement:
Regulatory Expectation vs Operational Reality

11.10AM - 11.30AM

Understanding the Requirement

What Bank Negara expects

11.30AM - 12.05AM

Reality Check

Challenges faced by brokers in meeting
reconciliation requirements

12.05AM - 12.25AM

Finding Common Ground

Key issues, possible solutions & way forward

12.25AM - 12.30PM

Wrap-Up

Summary of key takeaways

*Programme is subject to change

OUR CONVERSATION PARTNER



Representatives from Central Administration Bureau (CAB)

Sharing insights on the role, functions and
processes of CAB and its relevance to
insurance brokers.

KEY TAKEAWAYS



Better appreciation of CAB's role in the insurance
industry



Clearer understanding of processes, responsibilities and
requirements



Awareness of common issues and how to avoid them



Open dialogue with CAB on real operational challenges



Opportunity to discuss reconciliation challenges
amongst brokers in a safe and candid environment

WHO SHOULD ATTEND

CEOs, Compliance Officers, Operational Heads, Finance Heads and
relevant personnel.

IN THE SPIRIT OF NGOPI NGOPI

An informal, interactive and practical session over coffee -
no formal slides, just real conversations.

REGISTER NOW !



CONFIRM YOUR SLOT EARLY!

Seats are limited to ensure
meaningful interaction

*Let's Ngopi,
Learn & Grow
Together!*



mitba@mitba.org.my



+603 7960 8191

Closing Date

29 September 2026, Tuesday, 12:00PM



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3.5 CPD HOURS | PHYSICAL
*2 SEATS PER MEMBER

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ABOUT THE SPEAKER



Shahromnizam Othman is a senior insurance industry executive with over 28 years of experience spanning strategic leadership, industry operations, technology, and digital transformation. He currently serves as Vice President and Head of the Central Administration Bureau (CAB) at Malaysian Reinsurance Berhad, where he provides strategic direction in strengthening CAB's role within Malaysia's insurance ecosystem.

Under his leadership, CAB continues to evolve as a centralised industry platform supporting high-value co-insurance and facultative placement transactions between insurers and global brokerage firms. He has been instrumental in driving industry modernisation initiatives, including the transformation to CAB 2.0 and strengthening collaboration with key stakeholders such as MITBA.

A technology-driven leader, Shahromnizam holds a Master of Management from IIUM, a Bachelor of Business Administration (Hons) from UKM, and a Diploma in Information Technology from UNITAR.

SPEAKER'S COMPANY



Central Administration Bureau (CAB) is an industry-driven initiative established to facilitate the efficient administration and settlement of facultative reinsurance and coinsurance placements in Malaysia. Managed by Malaysian Reinsurance Berhad, CAB has evolved into a trusted digital platform supporting insurers, reinsurers, takaful and retakaful operators, brokers, and offshore market participants. Its web-based platforms, CABFAC and CABCO, help members streamline transactions, reduce administrative and reconciliation challenges, and improve the efficiency of premium, claims and settlement processes. Today, CAB serves a growing ecosystem of more than 70 members, connecting industry participants through a centralised and secure digital environment.

In 2026, CAB embarked on its next phase of digital transformation with the official launch of CAB 2.0, a new-generation platform designed to enhance connectivity, efficiency, scalability and user experience. Launched on 1 July 2026, CAB 2.0 represents a significant milestone in CAB's digital journey as its first cloud-based platform, positioning CAB for a more agile, resilient and future-ready insurance ecosystem.

Website: www.cab-malaysia.com



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